



THE ESTATE OFFICE, EGGLESTONE ABBEY, BARNARD CASTLE, COUNTY DURHAM DL12 9TN  
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## FEES & CHARGES

The Consumer Rights Act 2015 has made it a legal requirement for all letting agents in England to display details of fees and charges – please see these listed below.



### RESIDENTIAL LETTING SERVICE

**Letting** (includes – finding a tenant, referencing, collection and remit of the first month’s rent and deposit, preparation and completion of schedule of condition, Assured Shorthold Tenancy Agreement, Registration of deposit with the Tenancy Deposit Scheme).

**Rent Collection & Management Services** (includes collection of rent, liaising with the Landlord and contractors in respect of repairs, rent reviews, tenancy renewal and holding keys).

- 12% of the first years rent inc .VAT, subject to a minimum fee of £600 (inc. VAT) and 12% inc. VAT per annum thereafter for rent.



### REFERENCE & CREDIT CHECKS

WHT Salvin use Managing Agents Reference Assistance Services Limited (MARAS) to undertake referencing and credit checks.

- Full Reference - £19.20 inc. VAT (per Tenant or Guarantor)
- Credit Check - £8.40 inc. VAT (per Tenant or Guarantor)

T: 0844 892 1767

E: [enquiries@maras.co.uk](mailto:enquiries@maras.co.uk)



### TENANCY DEPOSIT

Where WHT Salvin hold a deposit on behalf of the Landlord, the deposit is held with the Tenancy Deposit Scheme (TDS).

- Deposit payable by tenant = One Full Months Rent

PO Box 1255

Hemel Hempstead

Herts

HP1 9GN

T: 01844 262 891

F: 01442 252193

W: [www.tds.gb.com](http://www.tds.gb.com)



### INDEPENDENT REDRESS SCHEME

The Ombudsman Service: is free to consumers and can consider any consumer complaints, including estate agency and residential management complaints. WHT Salvin is a member of the Ombudsman Service which is operated by The Ombudsman Service Limited.

PO Box 1021

Warrington

WA4 9FE

T: 0330 440 1634.

F: 0330 440 1635

W: [www.ombudsman-services.org](http://www.ombudsman-services.org)

### CLIENT MONEY PROTECTION SCHEME

WHT Salvin is regulated by the RICS which funds a client money protection scheme. Clients who entrust money to firms regulated by RICS are protected in the unlikely event that the money is mishandled.



RICS Regulation

RICS Surveyors Court

Westwood Way

Coventry

CV4 8JE

T: 020 7695 1670

F: 020 7695 3746

E: [regulation@rics.org](mailto:regulation@rics.org)